IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Oumar Nabe

Art Unit: 3694

Serial No.: 09/828,414

Examiner: Felten, Daniel S.

Filed: April 6, 2001

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For:

METHODS AND SYSTEMS FOR :

CUSTOMER RELATIONSHIP

MANAGEMENT

AMENDMENT AFTER FINAL OFFICE ACTION

(37. C.F.R. § 1.116)

Hon. Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

In response to the Office Action dated November 29, 2007 and made final, Applicants submit the following amendment in an attempt to place the application in condition for allowance.